



**Calgary International Airport
Springbank Airport**

**The Calgary Airport Authority
TARIFF OF AVIATION FEES**

As at January 1, 2017

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PAYMENT TERMS AND CONDITIONS OF USE

The Calgary International Airport ("Calgary International") and the Springbank Airport ("Springbank") are operated by The Calgary Airport Authority ("Authority"). Calgary International and Springbank together are referred to as "Airports" in this Tariff of Aviation Fees ("Tariff"). The Authority has duly imposed the fees described below for the use of the services and facilities of the Authority described in the Tariff.

Unless otherwise advised in writing by the Authority or as otherwise specified in the Tariff, all fees described in the Tariff related to Calgary International will be invoiced weekly or monthly, in arrears. All fees described in the Tariff related to Springbank will be invoiced monthly or quarterly, in arrears.

Fees described in the Tariff do not include Canadian Goods and Services Tax which must be paid by the Customer in addition to any fee.

In consideration of the use of the facilities, equipment, systems, information and services of the Authority at the Airports, with respect to which this Tariff applies, Customers:

- (a) become liable to pay the Authority the applicable fees as described in the Tariff; and
- (b) agree to accept, be bound by and comply with the Terms and Conditions for Use of Facilities, Equipment, Systems, Information and Services as set out below.

The fees described in the Authority's Tariff of Aviation Fees in effect immediately prior to this Tariff will remain in effect until the respective fees come into effect pursuant to this Tariff.

A. TARIFF – CALGARY INTERNATIONAL AIRPORT

PASSENGER RELATED FEES EFFECTIVE JANUARY 1, 2017

PRECLEARANCE FEE

\$4.85 per enplaned Revenue Passenger using the Calgary International US Preclearance Facility

CUTE FEE

\$0.55 per enplaned Revenue Passenger at Calgary International for the use by the air carrier of the Authority's Common Use Terminal Equipment System ("CUTE").

AIRCRAFT RELATED FEES EFFECTIVE FEBRUARY 1, 2017

LANDING FEES

Landing fees are charged per 1000 kg or fraction thereof of the (“MTOW”) Maximum Design Takeoff Weight¹ of the aircraft, subject to the minimum fee.

| Aircraft MTOW (kg) | Rate per 1,000 kgs |
|---------------------------|-------------------------------|
| 45,000 kgs or less | \$6.45 |
| 45,001 to 125,000 kgs | \$7.20 |
| 125,001 or more kgs | \$9.33 |
| MINIMUM FEE | \$95.00 |

¹ Defined in Terms and Conditions

EMERGENCY LANDING FEES

No landing fee is payable if an aircraft is required to return to Calgary International and land due to a mechanical or medical emergency or if an unscheduled landing is required for such emergencies.

HELICOPTER LANDING FEES

Helicopters landing on premises leased from the Authority will not be assessed a landing fee. All helicopters landing on Authority property that is not leased to another party will be subject to the minimum landing fee outlined above.

STATE AIRCRAFT FEES

State Aircraft are exempt from the fees outlined in the Tariff as it relates to Calgary International. Aircraft leased or chartered by the state from a commercial carrier are not exempt from the Tariff related to Calgary International.

GENERAL TERMINAL FEES

| Aircraft Passenger Seating Capacity | Charge per Seat | |
|-------------------------------------|-----------------|-----------------|
| | Domestic | International * |
| 80 Seats or less | \$4.21 | \$7.92 |
| 81 to 240 Seats | \$4.84 | \$9.11 |
| 241 or more Seats | \$6.30 | \$11.87 |

NOTES:

- ◆ Rates above are **per seat**.
- ◆ All international flights are charged a premium for the provision of Canadian Inspection Services.
- * International Fees are assessable where, upon conclusion of an international, transborder or domestic flight, disembarking passengers or aircrew are required to report pursuant to the *Customs Act* (Canada).

LOADING BRIDGE FEES

\$76.15 per connection to Authority owned passenger loading bridges without GPU.

\$97.26 per connection to Authority owned passenger loading bridges with GPU.

\$101.16 per connection to Authority owned passenger loading bridges with GPU and PCA

The loading bridge fee includes the costs associated with the AVDGS.

APRON USAGE FEES

Aircraft stopping or parking on aprons will be assessed an apron usage fee as described in the following table for each such use during each 24 hour period or portion thereof.

Aircraft involved in loading/unloading of passengers at the air terminal building and/or apron loading position will be allowed a grace period of 3 hours before the Apron Usage Fee is assessed.

NOTES

- ◆ Fee is charged per square meter of apron utilized by the aircraft dimensions and includes a 3.75 square meter safety zone around the aircraft.
- ◆ Current rate is \$0.04635 per square meter
- ◆ Fees payable for aircraft types not identified in the table will be supplied by the Authority on request.

Sample of Aircraft Only – Please confirm specific aircraft fee with Authority

| Aircraft | | Per Use Fee |
|-----------------|-------------------------------|--------------------|
| Type | Name | |
| A124 | ANTONOV 124 | \$ 288.10 |
| A306 | AIRBUS A300 | 154.68 |
| A310 | AIRBUS A310 (EA31) | 129.76 |
| A319 | AIRBUS A319 | 79.93 |
| A320 | AIRBUS A320 | 87.50 |
| A321 | AIRBUS A320-100 | 100.91 |
| A332 | AIRBUS A330-200 | 209.98 |
| A333 | AIRBUS A330-300 | 224.78 |
| B190 | BEECHCRAFT 190 | 28.41 |
| B200 | BEECHCRAFT 200 | 23.49 |
| B722 | BOEING 727-200 | 102.19 |
| B735 | BOEING 737-500 | 65.44 |
| B736 | BOEING 737-600 | 75.62 |
| B737 | BOEING 737-700 | 80.26 |
| B738 | BOEING 737-800 | 91.64 |
| B739 | BOEING 737-900 | 96.78 |
| B744 | BOEING 747-400 | 261.93 |
| B748 | BOEING 747-800 | 295.69 |
| B752 | BOEING 757-200 | 116.44 |
| B762 | BOEING 767-200 | 143.66 |
| B763 | BOEING 767-300 | 160.24 |
| B772 | BOEING 777-200 | 226.97 |
| B773 | BOEING 777-300 | 259.22 |
| B787 | BOEING 787 | 201.50 |
| BE20 | SUPER KING AIR | 23.59 |
| CRJ1/2 | CANADAIR REGIONAL JET 100/200 | 46.01 |
| CRJ7 | CANADAIR REGIONAL JET 700 | 56.91 |
| CRJ9 | CANADAIR REGIONAL JET 900 | 57.76 |
| DH8C | DASH 8-300 | 54.17 |
| E190 | EMBRAER 190 | 73.97 |
| MD83 | MCDDONNELL DOUGLAS MD83 | 98.99 |
| PC12 | PILATUS PC12 | 24.43 |
| Q400 | BOMBARDIER Q-400 | 67.28 |

AIRPORT IMPROVEMENT FEE (“AIF”)

The terms and conditions of this part of the Tariff do not apply to those air carriers who are parties to an agreement respecting AIF fees among certain air carriers and airports and Air Transport Association of Canada (“ATAC”) (“Signatory Air Carriers”).

Signatory Air Carriers are entitled to withhold a specified handling fee, together with applicable taxes at the time of the remittance to the Authority. For information on becoming a Signatory Air Carrier, please contact ATAC at (613) 233-7727 ext.304.

An AIF in the amount of \$30.00 per departing enplaned passenger is payable by all air carriers operating a commercial air carrier passenger service at Calgary International and is available, directly or indirectly, to the public.

Subject to the limitations and exceptions described in sections (a) to (c) below, the AIF will apply to all departing enplaned passengers at Calgary International (“DEPAX passenger(s)”).

- a) For the purposes of this Tariff, the term “ticket(s)” shall include paperless tickets where the equivalent of paper tickets with a travel itinerary for a passenger is kept in electronic form with a specific reference (commonly referred to as “ticketless travel”). A ticket may be comprised of a number of coupons.
- b) The obligation of the air carrier to remit an AIF pursuant to this Tariff will not apply to:
 - i. a passenger continuing a journey less than 4 hours after arrival at Calgary International for domestic Canada and transborder itineraries;
 - ii. a passenger continuing a journey less than 24 hours after arrival at Calgary International for international itineraries (a passenger will be considered to be “continuing” a journey even though multiple air carriers may participate in the itinerary on air carrier ticket(s));
 - iii. airline employees travelling on business; and
 - iv. infants under 2 years of age for whom no ticket was purchased (even though a no cost ticket may have been issued in the name of the infant),
- c) Regardless of which air carrier sells a ticket to a DEPAX passenger or whose designator code is on the passenger’s ticket, the air carrier on whom the DEPAX passenger actually travels shall be the party responsible for the collection and remittance of the AIF for that DEPAX passenger.

AIF EQUIVALENT FEE

An AIF Equivalent Fee in the amount of \$8.50 per aircraft seat is payable by all aircraft operators for all aircraft operated as entity charters or corporate aircraft at Calgary International provided that no such service shall be available, directly or indirectly, to the public nor be operated on a unit toll basis.

However, where an AIF Equivalent Agreement is in effect with the Authority, the AIF Equivalent Fee will be based on \$7.50 per originating enplaned passenger according to the terms and conditions of such agreement. For information on entering into an AIF Equivalent Agreement, please contact the Authority.

B. TARIFF – SPRINGBANK AIRPORT**AIRCRAFT RELATED FEES EFFECTIVE FEBRUARY 1, 2017****LANDING FEES**

Landing fees are charged per 1000 Kg or fraction thereof of the (“MTOW”) Maximum Design Takeoff Weight¹ of the aircraft.

| Aircraft MTOW (Kg) | Rate per 1,000 Kgs |
|--|-----------------------|
| 10,000 Kgs or less | \$3.93 |
| 10,001 Kgs and over | \$4.49 |
| Minimum Fee (other than piston aircraft) | \$32.29 |
| Piston Aircraft | \$0.00 |

¹ As defined under Terms and Conditions

EMERGENCY LANDING FEES

No landing fee is payable if an aircraft is required to return to Springbank and land due to a mechanical or medical emergency or if an unscheduled landing is required for such emergencies.

HELICOPTER LANDING FEES

Helicopters landing on premises leased from the Authority will not be assessed a landing fee. All helicopters landing on Authority property that is not leased to another party, other than piston helicopters, will be subject to the landing fee outlined above.

APRON USAGE FEES

Apron usage fees are charged for aircraft that stop or park on paved or grassed apron for over 3 hours. Daily fees are subject to the monthly maximum. The annual apron usage rate is available upon application and completion of a contract with the Authority. Annual apron usage fees must be paid in advance.

| Aircraft MTOW (Kg) | Daily | Monthly | Annual |
|-------------------------------|--------------|----------------|---------------|
| 10,000 kgs or less | 17.09 | 154.12 | 924.76 |
| 10,001 and over | 40.49 | 364.48 | 2,186.26 |

C. TERMS AND CONDITIONS FOR USE OF FACILITIES, EQUIPMENT, SYSTEMS, INFORMATION AND SERVICES

These terms and conditions shall govern the use by Customers of certain facilities, equipment, systems, information and services of The Calgary Airport Authority and its representatives at the Calgary International Airport and the Springbank Airport to which The Calgary Airport Authority's Tariff of Aviation Fees applies.

DEFINITIONS

1. Unless otherwise defined herein or the context otherwise requires, the terms hereinafter defined will have the meanings set out below:

"Affiliate" has the meaning ascribed to it in the *Alberta Business Corporations Act*, R.S.A. 2000, c. B-9 (as amended or replaced from time to time);

"Airport Resource" means any System, Facility, Equipment, Information or Service;

"Airports" means the Calgary International Airport and the Springbank Airport and **"Airport"** means either of them as applicable in the context.

"Authority" means The Calgary Airport Authority and its successors and assigns. In any section of the Terms and Conditions that contains a release, hold harmless, indemnity or other exculpatory language in favour of the Authority, the term "Authority" also means and includes any directors, officers, employees, agents or contractors of the Authority and any other Person for whom the Authority may be responsible in law and any Person who has a right of contribution as against the Authority;

"AVDGS" means the Airside Visual Docking Gate System used to marshall in

aircraft to a loading bridge.

“Customer” means any Person that uses any Airport Resource to which the Tariff applies;

“Customer in Default” means a Customer described in section 3 or 11 below;

“Customer-Related Entities” means the Customer’s Affiliates, and the Customer’s and any Affiliate’s agents, employees, consultants or contractors and any other Person for whom the Customer may be responsible in law and
“Customer-Related Entity” means any of the Customer-Related Entities;

“CUTE” means common use terminal and common use kiosk equipment;

“Entity Charter” means the operation of an aircraft according to the conditions of a charter contract under which the cost of transportation of passengers is paid by one person, corporation or entity without any contribution, direct or indirect, from any other person and no charge or other financial obligation is imposed on a passenger as a condition of carriage or otherwise in connection with the transportation;

“Equipment” means any equipment, component, hardware, machinery, tool, apparatus, device, material, matter, or object provided by or available from the Authority, directly or indirectly, at either of the Airports;

“Facility” means any facility provided by or available from the Authority, directly or indirectly, at either of the Airports and includes any building, structure, land, apron, runway, taxiway, sidewalk, road, driveway, parking lot, storage container, storage tank, passenger loading bridge, elevator, escalator, or moving walkway located at either of the Airports;

“Fees” or **“fees”** means the fees payable for use of any Airport Resource as set out in the Tariff, any interest payable on overdue fees and any other amounts payable by the Customer pursuant to the Tariff;

“GPU” means ground power unit attached to and forming part of the loading bridge;

“Information” means any information or data, in tangible or intangible form, provided by or available from the Authority, directly or indirectly;

“MTOW” means the “Maximum Design Takeoff Weight” of an aircraft either, in the Authority’s sole discretion, as published by the manufacturer or as stated in the aircraft specific certificate of airworthiness provided by the Customer;

“PCA” means a preconditioned air unit attached to and forming part of the loading bridge;

“**Person**” or “**person**” means any individual, company, corporation, partnership firm, trust, government, authority or entity, however designated or constituted;

“**Prime Rate**” means the rate of interest expressed as an annual rate established from time to time by the Authority’s bank as the interest rate charged by it on demand loans made in Canada in Canadian currency to its most creditworthy customers and referred to by the Authority’s bank as its prime rate. The certificate of an officer of the Authority’s bank as to the prime rate for any specified day shall be, in the absence of manifest error, conclusive evidence thereof. The prime rate for a given month will be the prime rate as determined above in existence on the last business day of the previous month;

“**Revenue Passenger**” means any individual where any fee or charge whatsoever has been collected and is departing from the Calgary International Airport, whether originating or connecting. For greater certainty, this includes: individuals travelling on frequent flyer program points and airline employees flying on non-business. Airline employees travelling on airline business and infants who do not have a seat of their own are excluded.

“**Service**” means any service provided by or available from the Authority, directly or indirectly, at either of the Airports;

“**State Aircraft**” means an aircraft, other than a commercial aircraft, owned and operated by the government of any country or the government of a colony, dependency, province, state, territory or municipality of a country;

“**System**” means any system provided by or available from the Authority, directly or indirectly, at either of the Airports, including any mechanical system, electrical system, circuit, telecommunications system, communications system, scheduling system, flight information display system, baggage system, baggage inspection system, baggage reconciliation system, snow removal system, communications band or radio frequency, security system, traffic control system, parking system, or information technology system including any computer system, computer program and any associated module, database, or interface;

“**Tariff**” means the document entitled “Tariff of Aviation Fees” published by the Authority (which includes these Terms and Conditions) as may be amended or supplemented from time to time by the Authority; and

“**Terms and Conditions**” means that part of the Tariff headed “Terms and Conditions For Use of Facilities, Equipment, Systems, Information and Services” as may be amended from time to time.

PAYMENT TERMS

2. (a) Unless otherwise provided in the Tariff, Customers will have 15 days from invoice date to pay to the Authority all invoiced fees. Interest will be charged on any fees not paid by the due date at the Prime Rate, plus 3% from the respective due date for payment of fees. Interest will be calculated on a per diem basis on the basis of a year of 365 days calculated and compounded monthly retroactive from the date any such amount is due and payable until paid.

Goods and Services Tax will be added to fees.

Cheques shall be made payable to: **The Calgary Airport Authority**

Mailing Address: The Calgary Airport Authority
2000 Airport Road N.E.
Calgary, Alberta T2E 6W5

- (b) No endorsement or statement on any cheque or payment instrument or use of any letter or statement accompanying or referring to any cheque or payment of any fees shall be binding on the Authority nor deemed to be an acknowledgement of full payment or an acceptance, accord and satisfaction by the Authority of such endorsement, statement or letter.
- The Authority may accept and cash any such cheque or payment instrument and, at the option of the Authority, apply such payment on account of the earliest stipulated fees without prejudice to the Authority's right, having so applied such payment, to recover the balance of fees or pursue any other right or remedy provided in the Tariff or at law.
- (c) All references in the Tariff to money amounts are to Canadian currency.
3. In the event any fees are not paid in full when due or the Customer is in default of any of the Terms and Conditions, the Customer will be deemed to be a "Customer in Default" and the Authority may give notice to such Customer that all fees payable by such Customer, whether or not then due, are due and payable forthwith and interest will accrue from such date at the rate and upon the terms set out in section 2 above. Further, payment for the use of any Airport Resource to which the Tariff applies after such notice will be due and payable in advance of each such use.
4. The Authority reserves the right to deny the use of or access to any Airport Resource or suspend or otherwise restrict the exercise of any privileges including access to the Airports by any Customer in Default until payment of all outstanding fees is made in full or credit arrangements satisfactory to the Authority are in place or, in the event of a non-monetary default, the default is cured to the reasonable

- satisfaction of the Authority.
5. As security for the payment of monies due hereunder, the Customer will provide security to the Authority in such form and in such amount as may be required by the Authority from time to time. Such form of security may include a cash deposit or an irrevocable letter of credit in a form, and issued by, a financial institution acceptable to the Authority, or any combination thereof. The Customer hereby grants to the Authority a security interest in and to any such security deposit and agrees that the possession of any security by the Authority shall perfect the Authority's interest in the security within the meaning of the *Alberta Personal Property Security Act* RSA 2000, c.P-7 (as amended or replaced from time to time).
 6. If a Customer defaults in timely payment of any monies due hereunder, the Authority may, without limitation, realize on the security referred to herein and may exercise all rights and powers of seizure of aircraft or other assets of the Customer and take any other legal remedies available to it to realize payment of any monies due hereunder. The Customer shall pay all expenses, costs and charges including legal fees (on a solicitor and client basis) incurred by the Authority to collect or enforce payment of any monies due hereunder. The foregoing shall also include all expenses, costs and charges related, directly or indirectly, to any aircraft seizure including, without limitation, those related to storing, maintaining, insuring and securing seized aircraft and any charges by a Civil Enforcement Agency engaged by the Authority to effect a seizure.
 7. Customers shall pay for the use of air carrier owned passenger loading bridges to the applicable air carrier at rates equivalent to the Passenger Loading Bridge Fee set out in the Tariff with payment to be made in a timely fashion after receipt of an invoice from the air carrier in respect of such use. If a Customer fails to pay such amounts as provided above, the Authority will be entitled to make such payment to the air carrier on behalf of such Customer and claim any such amount from the Customer which amount will be deemed a debt owing from the Customer to the Authority and, further, the Authority may deduct any such amount from any security held by the Authority in respect of such Customer.
 8. The Authority reserves the right to amend the Tariff, at any time and from time to time, in any manner it deems appropriate including: increasing or decreasing any fees; adding thereto or deleting therefrom categories of fees or otherwise. The Authority shall provide 60 days advance public notice of any changes to the Tariff.

PRECLEARANCE AND CUTE FEES

9. Fees payable with respect to the Calgary International US Preclearance Facility and the CUTE system will be invoiced monthly in arrears based on the Customer's enplaned Revenue Passengers that use such facility or system. The Customer or its designated representative, as the case may be, will report such passenger numbers to the Authority within 7 days of the end of each month for the prior month (or the 1st business day after the 7th day if the 7th day falls on a weekend).

AIRCRAFT LANDING FEES, GENERAL TERMINAL FEES, APRON USAGE FEES AND AIF EQUIVALENT FEE

10. Aircraft Landing Fees, General Terminal Fees, Apron Usage Fees and AIF Equivalent Fees (collectively referred to in this section as "Aircraft Configuration Fees") payable pursuant to the Tariff, will be based, respectively, on the MTOW, seat configuration and aircraft type as published on the applicable aircraft manufacturer's website or in documents issued by such manufacturer. The Authority may, in its sole discretion, use aircraft specific configuration information provided by a Customer in which case the Authority reserves the right to require supporting documentation and to conduct an independent verification of the information supplied.

The Customer shall notify the Authority of the aircraft specific configuration information including the MTOW set out in the Customer's aircraft certificate of air worthiness, seat configuration and aircraft type, for all aircraft owned or operated by the Customer at the Airports.

Where Aircraft Configuration Fees invoiced by the Authority are based on information supplied by a Customer, the Authority may make adjustments to invoiced fees where the Authority determines that such information is not correct and, where appropriate, provide credits to the Customer. No credit to the Customer will be considered in respect of incorrect information supplied by the Customer unless the Authority is notified by the Customer, within three (3) months of the date such information was supplied, that information previously provided by the Customer is incorrect.

BANKRUPTCY AND INSOLVENCY/LIENS

11. The Customer shall be deemed to be a "Customer in Default" if the Customer becomes bankrupt or insolvent, makes an assignment for the benefit of creditors or makes an assignment or has a receiving order made against it under the *Bankruptcy and Insolvency Act* of Canada (as amended or replaced from time to time) or if the Customer takes the benefit of any statute for the time being in force relating to bankrupt or insolvent debtors or if a receiver or interim receiver and manager, custodian or liquidator is appointed for the business or property of

the Customer or any material assets of the Customer are seized under any writ of execution or security instrument and such seizure is not vacated within 30 days of such seizure.

12. The Customer covenants that it shall not permit any construction or builders liens to be, or to remain, registered against the title to either or both of the Airports. by reason of work, labour, services or material supplied or performed in relation to the operations of the Customer and Customer-Related Entities at the Airports. The Customer shall cause any such liens to be discharged or vacated, as the case may be, within 60 days of receiving notice that any such liens have been registered. The foregoing shall not prevent the Customer or the Customer-Related Entities from contesting any liability to a third party for any claim for lien or the validity of any lien so discharged or vacated.

INSURANCE, RISK, LIMITATION OF LIABILITY AND INDEMNITY

13. The Customer and its Customer-Related Entities shall maintain adequate liability insurance at all times, which meets or exceeds the industry standard for the type of operations carried on by the Customer and any Customer-Related Entity at the Airports. The Customer shall provide proof of such insurance to the Authority upon request.
14. The use of the Airports including any Airport Resource by the Customer or any Customer-Related Entity is entirely at the risk of the Customer or the Customer-Related Entity, as the case may be. The Authority shall not be liable, directly or indirectly, to the Customer or any Customer-Related Entity for any injury, loss, expense, claim, damage (including, any direct, consequential, special, punitive, indirect or incidental damage), loss of income or profit, other loss or cost, including, attorney's fees and costs, of any nature arising from anything done or omitted to be done by the Authority, whether by accident, negligence, willful misconduct or otherwise, in relation to or arising from any use, operation, condition or provision of any Airport Resource or any of the Authority's activities or operations relating to the Airports or any actions taken to collect fees, all even if the Authority is advised of the possibility of such injury, loss, expense, claim, damage, or other loss or cost, and all whether or not such injury, loss, expense, claim, damage, or other loss or cost arises in contract or tort, under statute, in equity, at law or otherwise.

Without limiting any of the foregoing, under no circumstances will the Authority be liable for any of the following: the accuracy or reliability of any Airport Resource or any part thereof, or any unauthorized access or damage to, alteration, theft, destruction or loss of any of a Customer's or its Customer-Related Entities' property, including records, data, content, transmission facilities or equipment.

THE AUTHORITY DISCLAIMS ANY AND ALL REPRESENTATIONS, WARRANTIES, GUARANTEES, AND ASSURANCES OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, IN RELATION TO THE AIRPORTS OR ANY AIRPORT RESOURCE, INCLUDING, ANY REPRESENTATION, WARRANTY, GUARANTEE, OR ASSURANCE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE AUTHORITY DISCLAIMS ANY REPRESENTATION, WARRANTY, GUARANTEE, OR ASSURANCE THAT THE FUNCTIONS PERFORMED BY ANY MECHANICAL, AUTOMATED OR COMPUTER-RELATED AIRPORT RESOURCE WILL BE UNINTERRUPTED OR ERROR FREE, THAT ANY DEFECTS WILL BE CORRECTED, OR THAT ANY SUCH AIRPORT RESOURCE IS FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

15. In relation to any matter arising from the Customer's or any Customer-Related Entity's use or occupation of the Airports or use of or access to any Airport Resource, the Customer expressly agrees to defend, indemnify and hold harmless the Authority from and against any and all losses, liabilities, demands, claims, suits, actions, judicial or administrative proceedings, damages, penalties, fines, costs, and expenses (collectively referred to in this section as "Liabilities"), including attorney's fees and costs, whatsoever advanced by any Person against the Authority for any injury or damage of any nature whatsoever or which the Authority may suffer or incur including those which are or are alleged to be caused by, result from, arise from or contributed to by reason of any of the following:
- (a) any act or omission of the Customer or any Customer-Related Entities at or in relation to the Airports;
 - (b) any breach of the Terms and Conditions by the Customer or any Customer-Related Entities; or
 - (c) any matter in respect of which the Authority's liability is limited pursuant to section 14 hereof.

The Authority reserves the right, subject to indemnification by the Customer, to assume the exclusive defence and control of any matter initially subject to the defence, indemnification and hold harmless obligations of the Customer hereunder and the Customer shall not in any event settle any matter without the prior written consent of the Authority.

ENVIRONMENTAL MATTERS

16. (a) Without limiting the generality of any other provisions contained herein, the Customer shall comply with, and shall ensure that any Customer-Related Entity, complies with all applicable laws, statutes, by-laws, ordinances, rules, and regulations from time to time in force relating to environmental matters, the manufacture, use, storage, disposal and transportation of any hazardous or toxic substance and the protection of the environment generally, (collectively referred to in this section as, the “Environmental Laws”).

The Customer shall immediately give written notice to the Authority of the occurrence of any act or omission of the Customer or any Customer-Related Entities in or on either of the Airports constituting a breach of or an offence under any Environmental Laws including any breach which results in an adverse environmental condition at, on or under either of the Airports. If the Customer or a Customer-Related Entity causes or contributes to the happening of any such event, the Customer shall, at its own expense:

- (i) immediately give the Authority notice to that effect and thereafter give the Authority from time to time written notice of the extent and nature of the Customer’s compliance with the following provisions of this section 16(a);
 - (ii) promptly perform any work or take any action which will result in conformity and compliance with all Environmental Laws including those laws governing such adverse environmental condition; and
 - (iii) promptly cease any activity which constitutes a breach of the Environmental Laws including any activity which causes or permits any substance to be released, spilled, leaked or to flow onto or into either of the Airports or any adjacent land, air or water or results in any substance being released into the environment and which constitutes a breach of Environmental Laws.
- (b) The Customer shall, at its own cost and expense, remedy any adverse environmental condition on the Airports or adjacent land, air or water caused by the occurrence of an event of the nature described in section 16(a) above or caused by the performance or lack of performance of any of the Customer’s obligations under this section 16, failing which, the Authority may perform such remedial work at the expense of the Customer and such expense shall be deemed to be additional fees payable by the Customer under the Tariff.

- (c) To the extent that it is commercially reasonable so to do, the Customer shall at all times maintain pollution liability insurance in an amount and form and with loss payable satisfactory to the Authority and shall submit proof thereof to the Authority upon request of the Authority.

AVAILABILITY AND USE OF AIRPORT RESOURCES

- 17. (a) The Customer shall comply with and shall cause any Customer-Related Entity to comply with all rules, regulations, policies and procedures of the Authority as issued or published by the Authority from time to time and all applicable laws, statutes, by-laws, ordinances, rules, and regulations from time to time in force relating to the Airports or the activities of the Customer and any Customer-Related Entities at the Airports including the use of any Airport Resources.
 - (b) Unless otherwise agreed to in writing by the Authority, the Customer will not enplane or deplane any passengers on any commercial flight which is available directly or indirectly to the public (other than passengers on an Entity Charter) at any location at Calgary other than the main passenger terminal building.
- 18. All right, title and interest to the Airport Resources is reserved to the Authority notwithstanding any use of or access to them provided by the Authority.
 - 19. The Customer shall ensure that all of its activities and all of its Customer-Related Entities activities at the Airports are conducted in a safe, professional and workmanlike manner.
 - 20. The Customer shall comply with, and shall ensure that all Customer-Related Entities comply with, the Terms and Conditions. The Customer accepts responsibility for the acts or omissions of any Customer-Related Entities as if they were the Customer's own acts or omissions. The Customer agrees that any act or omission of any Customer-Related Entity which constitutes a violation of the Terms and Conditions shall constitute a breach of the Terms and Conditions as if carried out by the Customer.
 - 21. (a) The Airports are subject to the Authority's overall control, management and operation and the Authority has the unfettered right to operate the Airports in such manner as it may, in its sole discretion, determine. Accordingly, the Authority reserves the unfettered right from time to time to adopt, promulgate, issue, reissue, amend, cancel, impose and enforce any rules, regulations, policies, procedures, restrictions, fees, charges, incentives or disincentives designed to control or restrict activities of airport users including the movement, use, parking, storage, repair or operations of aircraft at the Airports by any Person, including the Customer, any Customer-Related Entity and any other user of the Airports.

- (b) If as a result of the exercise by the Authority of any of its rights set out above:
 - (i) the Airports or any part thereof are diminished, expanded or altered in any manner whatsoever; or
 - (ii) the use and enjoyment of the Airports by the Customer or any Customer-Related Entity or any business carried on therein is affected in any manner whatsoever;
- the Authority is not subject to any liability.
22. Notwithstanding anything to the contrary in the Tariff, the Authority shall have the right, in its sole discretion, at any time and from time to time, and without notice or liability, to:
- (a) maintain, operate, modify and provide any Airport Resource in such manner, configuration, format and condition as the Authority deems appropriate;
 - (b) modify, suspend, withdraw or discontinue the availability of, access to, use of and provision of any and all Airport Resources or any part thereof;
 - (c) suspend or temporarily terminate a Customer's operations at the Airports when, in the Authority's opinion, such suspension or termination is necessary for Airport operations; and
 - (d) monitor the Customer's and any Customer-Related Entity's use of any and all Airport Resources from time to time through such means as the Authority deems appropriate.
23. Except to the extent expressly authorized by the Terms and Conditions or pursuant to an express written permission from the Authority, the Customer shall not, and shall not permit any Customer-Related Entities to, do any of the following:
- (a) modify, copy, reproduce, operate, decompile, reverse engineer, disassemble, translate, or create derivative works based on any Airport Resource, or adapt any Airport Resource provided or made available to the Customer or any Customer-Related Entity;
 - (b) damage, interfere with or disrupt any Airport operations or the operation or condition of any Airport Resource;
 - (c) do anything which will cause physical, visual or electronic interference or hazard to the navigation of any aircraft or violate any safety-related standards, procedures or recommended practices affecting aircraft safety or airport certification;

- (d) disable, breach, violate or circumvent any security system, access control or related device, process or procedure established with respect to any Airport Resource;
 - (e) publish, retransmit, redirect, distribute, or publicly perform or display, electronically or otherwise, any Airport Resource; or
 - (f) sell, assign, rent, market, loan, lease, license, sub-license, grant a security interest in, distribute or otherwise transfer rights, in whole or in part, to any Airport Resource.
24. If any Customer or Customer-Related Entity experiences difficulties related to access to or use of any Airport Resource, the Customer shall immediately notify the Authority and shall not take any steps to modify, restart, or repair any applicable Airport Resource without the Authority's prior approval.
25. If any of a Customer's or any Customer-Related Entity's equipment or materials causes any disruption of or interference with any Airport operations, then the Authority, in its sole and absolute discretion, may direct the Customer to remove and relocate from the Airport the offending equipment or materials (as the case may be) and the Customer shall do so as directed without delay. Without limiting the Authority's rights and remedies, the cost of removing and relocating same will be the Customer's responsibility.
26. If any of a Customer's or any Customer-Related Entity's personnel causes any disruption of or interference with any Airport operations, then the Authority, in its sole and absolute discretion, may direct the Customer to remove and relocate from the Airport the offending personnel and the Customer shall do so as directed without delay.
27. The Customer shall not, and shall ensure that Customer-Related Entities do not, allow any Equipment, System or Information under their control to communicate, interconnect or interface with any computing, cabling or telecommunications equipment, device, system, software or service of the Airports, without the express written consent of the Authority.
28. A Customer shall deliver to the Authority all Airport Resources, including any copies (if any), in the Customer's possession or control, including any of same in the possession or control of any Customer-Related Entities, at the request of the Authority, or, in the absence of such a request, upon termination of the Customer's operations at the applicable Airport. Without limiting the foregoing, the Customer shall return Airport Resources in its possession or control to the Authority upon the earlier of the following:
- (a) at the request of the Authority if the Authority indicates that it requires the return of such Airport Resources in order to upgrade, replace, or modify such Airport Resources; or

- (b) immediately if the Customer is no longer using such Airport Resources in the ordinary course of business in connection with the applicable Airports.

LICENSED RESOURCES

29. The term “Licensed Resources” hereinafter means Equipment, Systems and Information available from the Authority for use in connection with a CUTE system for processing departing passengers including departure control, reservations, ticketing, boarding pass and baggage tag issuance that the Authority specifically authorizes a Customer to use at the applicable Airport either by a written authorization directly issued to the Customer or pursuant to the general policies of the Authority and “Licensed Customer” hereinafter means a Customer to whom such authorization has been given.
30. A Licensed Customer is granted, subject to the Terms and Conditions and subject to the scope of licenses (if any) granted to the Authority by third party suppliers of any Licensed Resource, a non-exclusive, revocable, non-transferable, personal license to use the Licensed Resources at the applicable Airport in connection with the Licensed Customer’s use of the applicable Airport (hereinafter referred to as the “License”). Nothing in the Tariff shall be construed to grant or permit any Customer any right or license to or to the use of any Licensed Resources other than to the extent authorized by the Authority. The License is subject to revocation or alteration, in whole or in part, in the Authority’s sole discretion.
31. The Licensed Customer shall only use the Licensed Resources specifically licensed to that Licensed Customer and shall limit such use to the purpose stated in the License.

Without limiting the generality of the foregoing, the Licensed Customer shall not, directly or indirectly, (i) use any Licensed Resources to access any confidential or proprietary information of any third party air carrier or air operator or any other party; or (ii) violate any security or security system of the Authority or any party used in connection with either of the Airports or any Licensed Resource, whether manual, mechanical, computer-implemented or otherwise. The Licensed Customer shall notify the Authority forthwith of any violation of the License or any other breach of the Terms and Conditions related to the Licensed Resources of which the Licensed Customer becomes aware.

32. The Customer shall notify all Customer-Related Entities who have or obtain any access to any Licensed Resource of the limitations of the License hereunder and the Customer’s obligation to remain in compliance with the Terms and Conditions.

GENERAL PROVISIONS

33. Time is of the essence hereof.
34. The Tariff shall be deemed to constitute the entire agreement between the Authority and the Customer with respect to the use by the Customer of the Airports and the Airport Resources and shall supersede all previous negotiations, representations and documents in relation to the use by the Customer of the Airport Resources except where there is a separate written agreement between the Authority and the Customer with respect to the specific subject matter thereof and then only to the extent so specified in said separate written agreement with respect to such specific subject matter.
35. Notwithstanding anything herein to the contrary, all agreements (if any), whether oral, in writing or otherwise, between the Customer and the Authority, in relation to any provision, availability, cost or other aspect of any CUTE equipment or CUTE operations in connection with the Airports, including without limitation any system, software, equipment, information or service relating to CUTE, are hereby cancelled and superseded by the Tariff.
36. The Tariff shall enure to the benefit of and be binding upon the successors and permitted assigns of the Customer and the Authority, as the case may be, and nothing herein shall restrict the ability of the Authority to transfer or assign its interests herein. The Customer shall not assign, in whole or in part, any of its rights under the Tariff without the prior written consent of the Authority, which may be withheld in the Authority's sole discretion.
37. If any covenant, obligation, agreement, term or condition of the Tariff or the application thereof to any person or circumstances shall, to any extent, be invalid or unenforceable the remainder of the Tariff, or the application of such covenant, obligation, agreement, term or condition to persons or circumstances other than those in respect of which it is held invalid or unenforceable, shall not be affected thereby and each covenant, obligation, agreement, term and condition of the Tariff shall be separately valid and enforceable to the fullest extent permitted by law and the invalid or unenforceable covenant, obligation, agreement, term or condition (as the case may be) shall be modified so as to be enforced to the fullest extent permitted at law, with retroactive effect to the date of the Tariff.
38. The Customer shall adhere to the *Official Languages Act* of Canada (as amended or replaced from time to time) and the regulations made thereunder as may be amended from time to time and all applicable policies of the Government of Canada and of the Authority relating thereto to the extent the same shall be applicable to the operations of the Customer at the Airport.

39. Except as expressly set forth in section 8 above, any notice or other writing required or permitted to be given under the Tariff shall be in writing and, if hand delivered or transmitted by facsimile, shall be deemed to have been given on the date of such delivery or transmission. If sent by prepaid registered mail, any such notice or other writing shall be deemed to have been given three (3) business days after the date of posting. The last known address of the Customer as shown in the records of the Authority shall be deemed the Customer's valid address for service.
40. In any circumstances where the consent or approval of the Authority is required herein, or where the Authority is entitled to exercise discretion, the Authority shall, except to the extent (if any) expressly stated otherwise herein, be entitled to withhold such consent or to exercise such discretion in its sole and absolute discretion. The Authority shall not be required to give any reason for refusing to provide any consent or approval, nor shall the Authority be required to disclose the manner in which it exercised any discretion.
41. The division of the Tariff into sections, subsections, and paragraphs and the insertion of headings are for convenience of reference only and will not affect the construction or interpretation of the Tariff.
42. All words used herein shall be construed to include the plural as well as the singular, and words in the present tense shall include the future tense.
43. The language in all parts of the Tariff shall be construed simply according to its fair meaning and not strictly for or against either the Authority or the Customer. For greater certainty, any rule of construction that any ambiguities are to be resolved against the Authority shall not be employed in the interpretation of the Tariff.
44. Each of the terms "including", "include" and "includes", when used in the Tariff is not limiting, whether or not non-limiting language (such as "without limitation", "without limiting the foregoing", "but not limited to" or words of similar import) is used with reference thereto.
45. The expressions "herein", "hereto", "hereof", "hereby", "hereunder" and other similar terms refer to the Tariff and any amendments hereto, and not just to the particular clause or paragraph in which those words appear.
46. No waiver or acquiescence by the Authority of any breach of the Tariff is valid except if given in writing. Any such waiver or acquiescence shall not constitute a consent to or waiver of or excuse for any other different or subsequent breach or act unless such waiver or consent is in writing.

47. No remedy conferred upon or reserved in favour of the Authority under the Tariff will exclude any other remedy so conferred or reserved or existing at law or in equity but each will be cumulative and in addition to every other remedy given under the Tariff or existing at law or in equity.
48. Nothing in the Terms and Conditions will prevent the Authority from applying for or obtaining any interim, interlocutory or preliminary injunctive or declaratory relief or from bringing any claim for contribution or indemnity in the same court in which a suit is brought either by or against the Authority.
49. The Tariff shall be governed by and construed in accordance with the laws of the Province of Alberta (without reference to its conflict of laws provisions), including the laws of Canada applicable therein. The Courts of Alberta shall have exclusive jurisdiction to entertain and determine all Customer disputes and claims, whether for specific performance, injunction, declaration, damages or otherwise, both at law and in equity, arising out of or in any way relating to the Tariff. The Customer hereby irrevocably attorns to and accepts the jurisdiction of the Courts of Alberta.
50. Any judgment or court order rendered by any of the Courts of Alberta may be entered in any court of law in any province, country, state or territory (referred to in this section as an "Other Court") having jurisdiction over the Customer or any of the Customer's assets. The Authority may commence and prosecute any action in an Other Court or apply to any Other Court for a remedy at law or equity, or for judicial acceptance of an Alberta judgment or court order (as the case may be) and for an order of enforcement thereof. A judgment or court order of the Courts of Alberta or any Other Court (as the case may be) may be enforced in any Other Court, and the Customer waives any defence thereto and shall submit to the jurisdiction of the Other Court.